

## Corrigan Moving Systems

### Mission Statement & Governing Values

#### I. Mission

“Our sole purpose at Corrigan Worldwide Moving Systems is to serve our customers to the very best of our abilities. We are completely committed to assembling and training the very finest group of professionals to move us toward our greatest goal. That is to over satisfy every customer that comes into contact with Corrigan Worldwide Moving Systems. Day in and day out we are relentless in our pursuit of excellence and the pursuit to provide the most professional relocation in the world.”

#### II. Governing Values

1. We strive to over satisfy every customer.
2. We strive to present ourselves at all times as true professionals.
3. We strive to be recognized as the best moving company in the world.
4. We strive to solve customer related problems immediately with a respectful attitude.
5. We strive to always be polite.
6. We strive to treat other agents as our customers and allies.
7. We strive to give our employee’s all the proper tools and training to perform at their best.
8. We strive to create a positive working environment for every Corrigan Moving Systems Employee.
9. We strive to recognize and reward employees who show commitment to quality and excellence.
10. We strive to work together as a team and lend helping hands whenever necessary.
11. We strive to work as a team to reduce the amount of paper that is used.
12. We strive to create a “Green Friendly” environment.
  - a. Recycle paper
  - b. Sort used material for possible 2<sup>nd</sup> use.
  - c. Use reusable plastic products to reduce the use of paper.
  - d. Sort paper products to be recycled.

If at any time you believe that we at Corrigan are not abiding by our own mission statement or governing values, you are encouraged to bring this to your immediate supervisors’ attention. We also have an open-door policy at Corrigan so any member of Management would be happy to assist.